Flax Bourton Parish Council
Accessibility Statement

Accessibility Standards and this Website
The Regulations came into force on 23 September 2018 and implement the EU Directive on the accessibility of websites and mobile apps of public sector bodies. The purpose is to improve the accessibility of public sector websites (including Parish Council sites) so that they can be used by as many people as possible – this builds on the existing obligations to disabled people under the Equality Act 2010 and the duty to make reasonable adjustments for disabled people.

This website is run by Flax Bourton Parish Council (with technical support from Siserone). It has been developed to serve the largest possible audience, using the broadest range of systems and to consider any needs that users with disabilities might have. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 500% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand. AbilityNet has advice on making your device easier to use if you have a disability.

Accessibility Help - Change the way this website looks
You can control the look and functionality of this website, depending on your computer settings. Most computers will have accessibility settings you can change including; the way the screen looks (e.g. changing; fonts, sizes, colours, etc), the way the keyboard or mouse works and possibly speaking and listening to commands as well as a range of other features.

As several organisations have already produced lots of very good content about how to make computers and websites more accessible, we have linked to these sites rather than duplicate their content (see appendix 1)

Limitations of this site's accessibility
While we've done a lot to ensure this site's accessibility, you may find some limitations: –

- Whilst we always aim to communicate clearly and as simply as possible, some of the content may require a reasonable level of technical understanding due to the nature of a Parish Council's business and related governance procedures.
- Whilst the site has been created using a well coded, professional content management system but the site has not been user-tested by those with a disability.
- The site has been cross-platform and cross-browser tested and is currently compatible with modern browsers.

Downloadable files
Files have been made available to download in Adobe Acrobat (.pdf). Reasonable adjustments have been made to ensure that digital publications available on our website are as accessible as possible. If you need any document in a different format, please contact us.

You may need to download Adobe Reader to view files in PDF format. The latest version of Adobe Acrobat Reader has incorporated accessibility features. For example, you can hear a PDF document read aloud or scroll a PDF document automatically. You can access these features in the Edit Preferences menu.

This statement was reviewed on the 9th March 2026

Find out more about the free Adobe online conversion tool which converts the content of PDF files to HTML or text which can be understood by most screen reader applications.

What to do if you can't access parts of this website
If you need information on this website in a different format like accessible PDF, large print or easy read:

- email – clerk@flaxbourtonparishcouncil.co.uk (new gov.uk email address pending)
- call/text – 07763 031435

We'll consider your request and get back to you in within 7 days.

Reporting accessibility problems with this website
If you find anything on the site difficult to use, please let us know. All constructive feedback regarding the accessibility or usability of this website is welcome and will be carefully considered.

Feedback
If you experience any problems with our pages, please contact us and we will try to provide you with the information you need. Please let us know which page (including the page address/URL) you experienced problems with, and if you have any suggestions for how we could improve this page.

Enforcement procedure
The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS)

Technical information about this website's accessibility
Flax Bourton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard https://www.w3.org/TR/WCAG22/ .

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Appendix 1 - Using tools on your computer

My Web My Way produced by the BBC is a comprehensive site with loads of useful information and a wealth of accessibility links

If you're a regular computer user then in Windows - Click on the 'Start' button, then 'Programs', then 'Accessories', then 'Accessibility'.

Your **browser** will usually have controls which you can use to enlarge the text on your screen.

To alter the font type and size

- For improved visibility, our website allows you to increase (or decrease) the size of text and alter the choice of font, to suit your preferences.
- All Browsers via mouse control

Internet Explorer Users

- To alter the size of the text on this website, select ‘View’ (found on the menu bar across the top of your browser), then Text Size, and then your preferred size.
- You can also hold down CTRL and use the mouse wheel at the same time to almost infinitely change the text sizes on our website

Mozilla Firefox Users

Use the mouse wheel (or hold down CTRL and use + key to increase font) to change the text sizes on our website.

To alter the choice of font:

Internet Explorer Users

- Open your ‘Internet Options’ window by going to ‘Tools’
- Under History, choose ‘Fonts’ and select your preferred style, then click ‘OK’
- Go to ‘Accessibility’ within ‘Internet Options’ and click on ‘Ignore font styles/font sizes specified on Web pages’
- Click ‘OK’

To alter the colour of text and background

You may find specific colours enable you to view our web site easier.

Internet Explorer Users

- Under Tools choose ‘Internet Options’
- Under History, choose ‘Accessibility’ and click on ‘Ignore colours specified on Web pages’
- Click ‘OK’

Hearing Impaired Users

Our website has been designed to allow Screen Readers to read our pages. You can use BrowseAloud to read web pages aloud to you. You can find out how to download and use BrowseAloud here.

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